

Goa- Reforms Calibrated Milestones & Scores (Tentative)

| S.No | Reform Milestone | Max. Score | Achieved Score |
|---|--|--------------|----------------|
| ULB LEVEL REFORMS | | | Panaji |
| 1 | e-Governance | 10.0 | 6.25 |
| 2 | Shift to Accrual based Double Entry Accounting | 10.0 | 7.5 |
| 3 | Property Tax (85% coverage & 90% collection efficiency) | 10.0 | 9.5 |
| 4 | 100% O&M cost recovery in Water Supply & SWM | 10.0 | 8.5 |
| 5 | Internal Earmarking of Funds for Services to Urban Poor | 10.0 | 0.0 |
| 6 | Provision of Basic Services to Urban Poor | 10.0 | 10.0 |
| Total ULB Level Score | | 60.0 | 41.8 |
| STATE LEVEL REFORMS | | | |
| 1 | Implementation of 74th CAA | 15.0 | 11.0 |
| 2 | Integration of City Planning & Delivery Functions | 5.0 | 0.0 |
| 3 | Reform in Rent Control | 10.0 | 10.0 |
| 4 | Stamp Duty Rationalization to 5% | 10.0 | 10.0 |
| 5 | Repeal of ULCRA | 10.0 | 10.0 |
| 6 | Enactment of Community Participation Law | 10.0 | 5.0 |
| 7 | Enactment of Public Disclosure Law | 10.0 | 10.0 |
| Total State Level Score | | 70.0 | 56.0 |
| OPTIONAL REFORMS (State Level/ULB Level) | | | |
| 1 | Introduction of Property Title Certification System in ULBs | 10.0 | 0.0 |
| 2 | Revision of Building Bye laws – streamlining the Approval Process | 10.0 | 10.0 |
| 3 | Revision of Building Bye laws – To make rain water harvesting mandatory | 10.0 | 10.0 |
| 4 | Earmarking 25% developed land in all housing projects for EWS/LIG | 10.0 | 10.0 |
| 5 | Simplification of Legal and Procedural framework for conversion of agricultural land for non-agricultural purposes | 10.0 | 10.0 |
| 6 | Introduction of computerized process of Registration of land and Property | 10.0 | 8.0 |
| 7 | Byelaws on Reuse of Recycled Water | 10.0 | 8.0 |
| 8 | Administrative Reforms | 10.0 | 6.0 |
| 9 | Structural Reforms | 10.0 | 10.0 |
| 10 | Encouraging Public Private Participation | 10.0 | 10.0 |
| Total Optional Reforms Score | | 100.0 | 82.0 |

| | | |
|---------------------------------|--------------|--------------|
| Total Score (23 Reforms) | 230.0 | 179.8 |
| % of Reforms Achievement | | 78% |

| | | |
|----------------------------|--------------|--------------|
| ULB Level Reforms | 60.0 | 41.8 |
| State Level Reforms | 70.0 | 56.0 |
| Optional Reforms | 100.0 | 82.0 |
| Total | 230.0 | 179.8 |
| % | | |
| ULB Level Reforms | | 69.6% |
| State Level Reforms | | 80.0% |
| Optional Reforms | | 82.0% |
| Total | | 78.2% |

Overall State Performance (Calibrated) 78.2%

Goa- Reforms Calibrated Milestones & Scores (Tentative)

| S.No | Reform Milestone | Calibrated Score | Panaji |
|----------------------------|--|------------------|--------------|
| | | | Y/N |
| ULB LEVEL REFORMS | | | |
| 1 | e-Governance | | |
| 1 | Property Tax | 1.25 | Y |
| 2 | Accounting | 1.25 | Y |
| 3 | Water Supply & Other Utilities | 1.25 | Y |
| 4 | Birth & Death Registration and Health programmes | 1.25 | Y |
| 5 | Citizens' Grievance Monitoring | 1.25 | N |
| 6 | Personnel Management System | 1.25 | N |
| 7 | Building Plan Approval | 1.25 | N |
| 8 | e-Procurement | 1.25 | Y |
| | Total | 10.0 | 6.25 |
| 2 | Shift to Accrual based Double Entry Accounting | | |
| 1 | Preparation of State Municipal Accounting Manual | 1.5 | Y |
| 2 | Manual Approval & Adoption by the Local Body | 1.5 | Y |
| 3 | Listing the Assets and Liabilities at ULB level | 1.0 | N |
| 4 | Valuation of Assets | 1.0 | Y |
| 5 | Preparation of Opening Balance Sheet | 1.0 | Y |
| 6 | Migration to DEAS | 1.5 | N |
| 7 | Appointment of Audit Officers/CA/Cadre | 2.5 | Y |
| | Total | 10.0 | 7.5 |
| 3 | Property Tax (85% coverage) | | |
| 1 | Notification/Amendment of Act on Collection of Property Tax | 1.0 | Y |
| 2 | Extending of property tax to all properties | 1.0 | Y |
| 3 | Posting of tax details in the public domain & migration to standardized self-assessment system of property taxation on the basis of periodic revisions and review of rates | 1.0 | Y |
| 4 | Setting up non-discretionary method for determination of property tax (unit area method or capital value method) | 1.0 | Y |
| 5 | Coverage (85%) | 3.0 | 3.0 |
| 6 | Collection Efficiency (90%) | 3.0 | 2.5 |
| | Total | 10.0 | 9.50 |
| 4 | 100% O&M cost recovery in Water Supply & SWM | | |
| 1 | Formulate & Adopt a Policy on User Charges | 1.0 | Y |
| 2 | Separate Accounting System for User Charges-Water Supply | 0.5 | Y |
| 3 | Separate Accounting System for User Charges-SWM | 0.5 | Y |
| 4 | Collection O&M Charges (WS) | 4.0 | 3.5 |
| 5 | Collection O&M Charges (SWM) | 4.0 | 3.0 |
| | Total | 10.0 | 8.50 |
| 5 | Internal Earmarking of Funds for Services to Urban Poor | | |
| | Formulate & Adopt a Policy on earmarking of funds for urban poor | 2.5 | N |
| | Creation of separate Municipal budget for "Services to the Urban Poor" | 2.5 | N |
| | Targeted expenditure (20-25%) | 2.5 | N |
| | Actual spent as % of budgeted | 2.5 | N |
| | Total | 10.0 | 0.0 |
| 6 | Provision of Basic Services to Urban Poor | | |
| 1 | Creation of database of Households | 1.5 | Y |
| 2 | Whether municipal budget has provided any funds to achieve 7 point charter services listed below | | |
| 2a | Housing | 1.0 | Y |
| 2b | Water Supply | 1.5 | Y |
| 2c | Sanitation | 1.5 | Y |
| 2d | SWM | 1.5 | Y |
| 2e | Primary Education | 1.0 | Y |
| 2f | Healthcare | 1.0 | Y |
| 2g | Social Security | 1.0 | Y |
| | Total | 10.0 | 10.0 |
| | Total ULB Level Score | 60.0 | 41.8 |
| STATE LEVEL REFORMS | | | |
| 1 | Implementation of 74th CAA | | |
| 1 | Constitution of Municipalities & Elections | 2.0 | Y |
| 2 | Transfer of 12th Schedule functions (18 Functions) to ULBs* | 9.0 | 5 |
| 3 | Constitution of DPC** | 2.0 | Y |
| 4 | Constitution of MPC** (Not Applicable) | 2.0 | NA |
| | Total | 15.0 | 11.00 |
| | No. of Functions Transferred (*@0.5 score for transfer of each function) | | 10 |

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|----------|---|------------------|-------------|
| | | | Y/N |
| 2 | Integration of City Planning & Delivery Functions | | |
| 1 | Resolution to assign ULBs with City Planning Functions including Development Control Regulations & Building Byelaws | 1.0 | N |
| 2 | Preparation of CDP with inclusive and integrated planning | 2.0 | N |
| 3 | Placing of City Plans before MPC/ DPC | 2.0 | N |
| | Total | 5.0 | 0.0 |
| 3 | Reform in Rent Control | | |
| 1 | Availability of Rent Control Act | 2.0 | Y |
| 2 | Provision of fixation of Standard Rent | 2.0 | Y |
| 3 | Provision of revising rent periodically | 2.0 | Y |
| 4 | Balancing obligations of Landlords and Tenants | 2.0 | Y |
| 5 | Establish adjudication system for resolving disputes | 2.0 | Y |
| | Total | 10.0 | 10.0 |
| 4 | Stamp Duty Rationalization to 5% | | |
| 1 | Reduce stamp duty to 5% (including surcharges) | 5.0 | Y |
| 2 | Preparation of guidance values/Circle rates | 2.5 | Y |
| 3 | Annual revision of guidance valuse | 2.5 | Y |
| | Total | 10.0 | 10 |
| 5 | Repeal of ULCRA | | |
| 1 | State legislature to pass a resolution in compliance with the repeal of ULCRA passed by Parliament in 1999 | 7.0 | Y |
| 2 | State government to issue notification in this regard | 3.0 | Y |
| | Total | 10.0 | 10.0 |
| 6 | Enactment of Community Participation Law | | |
| 1 | Notification of Legislation for ensuring community participation | 2.5 | N |
| 2 | Constitution of Ward Committees | 2.5 | Y |
| 3 | Citizen Charter with timelines | 2.5 | Y |
| 4 | Any additional provision/instrument for citizen participation | 2.5 | N |
| | Total | 10.0 | 5 |
| 7 | Enactment of Public Disclosure Law | | |
| 1 | Legislation of RTI Act | 2.5 | Y |
| 2 | Implementation of RTI Act | 2.5 | Y |
| 3 | Preparation of Citizen Charter | 2.5 | Y |
| 4 | Disclose through a website | 2.5 | Y |
| | Total | 10.0 | 10.0 |
| | Total State Level Score | 70.0 | 56.0 |
| | OPTIONAL REFORMS (State Level/ULB Level) | | |
| 1 | Introduction of Property Title Certification System in ULBs | | |
| 1 | Arrangement for reflecting property titles in a legal framework | 2.5 | N |
| 2 | Arrangement for adjudication for property title dispute | 2.5 | N |
| 3 | Notification of rules for smooth implementation | 2.5 | N |
| 4 | Setting up administrative system/process | 2.5 | N |
| | Total | 10.0 | 0.0 |
| 2 | Revision of Building Bye laws – streamlining the Approval Process | | |
| 1 | Notification of building byelaws in public domain | 5.0 | Y |
| 2 | Establish adjudication system for resolving disputes | 2.5 | Y |
| 3 | Time frame for approval process | 2.5 | Y |
| | Total | 10.0 | 10.0 |
| 3 | Revision of Building Bye laws – To make rain water harvesting mandatory | | |
| 1 | Building Byelaws to mandatorily provide for Rainwater Harvesting | 5.0 | Y |
| 2 | Dissemination of such Byelaws through website | 2.0 | Y |
| 3 | Start of approval as per the new Building Byelaws | 3.0 | Y |
| | Total | 10.0 | 10.0 |
| 4 | Earmarking 25% developed land in all housing projects for EWS/LIG | | |
| 1 | Notify the reservation of land between 20 and 25% in housing projects (Public/Private) | 5.0 | Y |
| 2 | Review and revise Building Bye Laws to reflect to earmarked land to EWS/LIG | 2.5 | Y |
| 3 | Engaging with state departments for implementing EDL (Earmarking Developed Land) | 2.5 | Y |
| | Total | 10.0 | 10.0 |
| 5 | Simplification of Legal and Procedural framework for conversion of agricultural land for non-agricultural purposes | | |
| 1 | Availability of legal framework for conversion of agricultural land for non-agricultural purposes | 5.0 | Y |
| 2 | Notification of rules and processes | 2.5 | Y |
| 3 | Establish adjudication system for resolving disputes | 2.5 | Y |
| | Total | 10.0 | 10.0 |
| 6 | Introduction of computerized process of Registration of land and Property | | |

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| S.No | Reform Milestone | Calibrated Score | Panaji |
|-----------|--|------------------|--------------|
| | | | Y/N |
| 1 | Computerized registration of land and properties | 5.0 | Y |
| 2 | Capturing of photo of seller & buyer | 2.0 | N |
| 3 | Creation of database system | 3.0 | Y |
| | Total | 10.0 | 8.0 |
| 7 | Byelaws on Reuse of Recycled Water | | |
| 1 | Building Byelaws to mandatorily reflect reuse of recycled water | 8.0 | Y |
| 2 | Dissemination of new building byelaws through websites | 2.0 | N |
| | Total | 10.0 | 8.0 |
| 8 | Administrative Reforms | | |
| 1 | Rules notified for Personnel Management Systems in Local Bodies. | 2.0 | Y |
| 2 | Grievance management system | 2.0 | N |
| 3 | Computerization of Administrative activities | 2.0 | Y |
| 4 | Training and skill building initiatives | 2.0 | Y |
| 5 | Encourage Outsourcing of Municipal Activities | 2.0 | N |
| | Total | 10.0 | 6.0 |
| 9 | Structural Reforms | | |
| 1 | Creation of municipal cadre | 5.0 | Y |
| 2 | Standing committee for municipal subject matters (Engg., Accounts, Health, Welfare etc.) | 2.5 | Y |
| 3 | Involvement of elected representatives in decision making process | 1.5 | Y |
| 4 | Dispute resolution mechanism | 1.0 | Y |
| | Total | 10.0 | 10 |
| 10 | Encouraging Public Private Participation | | |
| 1 | Project initiatives planned through PPP | 6.0 | Y |
| 2 | Setting up of PPP cell at State level | 2.0 | Y |
| 3 | Formulation of PPP policies and governance framework | 2.0 | Y |
| | Total | 10.0 | 10.0 |
| | Total Optional Reforms Score | 100.0 | 82.0 |
| | Total Score (23 Reforms) | 230.0 | 179.8 |

Property Tax : *Coverage: 25%- 50%: 1, Above 50% to less than 85%: 2, 85% and Above:3, **Collection: 25%- 50%: 1, Above 50% to less than 75%: 1.5, Above 75% to less than 90%: 2.5, 90% and Above:3

WS & SWM: *Collection of user charges will be considered as part of Property tax if accounted under a separate head of account. **Score** : 15 to 25% :1, 25 to 50% :2, Above 50% to 75%: 3, Above 75% to less than 100%:3.5, 100% and Above: 4

74th CAA : ***States exempted under 6th Schedule of Constitution will be considered as having achieved this module. Also, in States having no region eligible to be declared as Metropolitan Region, these 2 marks will be assigned pro-rata to their items.